Aargauer Kunsthaus

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House rules Aargauer Kunsthaus

Dear visitors

We are delighted to welcome you to the Aargauer Kunsthaus and hope you enjoy your visit.

The purpose of these house rules is to make your time with us as pleasant as possible, and to protect both people and artworks. In the interest of maintaining workplace safety, they are compulsory for all guests.

Luggage

Please deposit all items of luggage larger than DIN A4 as well as any objects and umbrellas in the cloakroom in the basement. For the cloakroom lockers you need a two franc piece as a deposit. Our staff at reception are also happy to issue with a token for the cloakroom locker. Please also leave any items of clothing in the cloakroom and do not carry them over your arm. Buggies and walking aids are of course permitted in the exhibition.

Dogs, pets

Guide dogs and therapy dogs are welcome in the spaces of the Aargauer Kunsthaus.

Photography, film and sound recordings

Photography for private purposes with mobile phones and compact digital cameras is allowed. Where a particular artwork may not be photographed, there will be a sign to that effect. Flash photography and tripods are prohibited, as are professional photographic equipment and selfie sticks.

Photography and filming for commercial or scientific reasons requires prior permission from our communication department (christina.omlin@ag.ch). If you do have a photography or filming permit, you will be given a visitor's pass to be worn visibly.

Telephone calls

Out of consideration for the other visitors to the exhibition we request that you refrain from making phone-calls in the exhibition spaces, and use the foyer area for this.

Drawing & writing

Drawing and writing are only allowed with pencil. Please use a suitable paper support.



Food & Drink

The consumption of food and drink in the exhibition spaces is not permitted. We are happy to invite you to take refreshment in the Kunsthaus Café before, during or after your visit. Enjoy the delicious meals and snacks in our Kunsthaus Café. The beautiful Rathausgarten with its many tables and chairs directly overlooking the Kunsthaus is the ideal place for the enjoyment of a picnic that you have brought with you.

Children/families

We are delighted if you visit our exhibitions with children. We are happy to let your children have a sketch pad and pencil for their visit, available from the admission desk. It contains drawing exercises that children (ages 6 – 12) can do on their own or with your help. We assume that adults accompanying children will keep them under the proper level of supervision, and that they will share our concern for the safety of the artworks. Our art education department also regularly holds exciting workshops for families and courses for children. Learn more about this on our Homepage or ask the art education department directly (kunstvermittlung@ag.ch).

A nappy-changing table is available on the ground floor. If required, please approach our members of staff at reception/the admissions desk.

Safety

- Please do not lean on the walls and remain an appropriate distance from the works.
- Passageways and emergency exits should be kept clear at all times.
- Only use the guarded emergency exits in an emergency and if instructed to do so.
- Please remember that your responsible for any damage and resulting costs.
- Please trust our well-trained staff and follow their instructions.
- In the event of unusually high visitor numbers we may temporarily limit access to the Museum.
- Please hand in any found items at the admissions desk.
- Smoking is strictly forbidden throughout the whole of the building.

By entering the Aargauer Kunsthaus you acknowledge the house rules and the staff instructions with regard to the safety of people and artworks. The Aargauer Kunsthaus and its staff thank you for your understanding and support.

The Museum Administration